Welcome from the Head of School

The University of Tasmania warmly welcomes this opportunity to work with Medicines Australia to provide the very best in continuing education for Medical Representatives and others working in the Australian Medical Industry.

Our highly skilled and diverse team have a wealth of experience in the provision of e-Learning solutions, having managed many projects in this area within the last decade, including several major projects for the National Prescribing Service (NPS), Pharmacy Guild of Australia (PGA) and the Australian Association of Consultant Pharmacy (AACP).

Our success in this area is due to our immense pride in quality. Being the first UTAS School to introduce a dedicated Quality Assurance Officer, we are well aware of what it takes to excel and how important your ongoing feedback is to the quality of project outcomes.

With thanks to each of you for your generous patience whilst we have been busy developing the new face of the CEP. We will soon be ready to launch the program for 2012, and are eager to collect your thoughts and suggestions on what works, what doesn’t, and how we can make it work better. Contained within this newsletter, you will find: advice on how to get started for students, links to video demonstrations, contact information for the new CEP Help Desk, recognition of prior learning procedures, advice about our new program numbering system, a schedule of program time estimates for Semester 1 2012 and an introduction to our CEP Project Team. All the best for your studies in 2012!

Gregory Peterson
Professor of Pharmacy, Head of UMORE and the Tasmania School of Pharmacy
G.Peterson@utas.edu.au

How to Get Started - Company Affiliated Students

To get started, you will need to visit the UMORE iLearn Education homepage: https://www.pharm.utas.edu.au/iLearn/
1. Follow the 'Is this your first time here?' instructions to create a new user account.
2. Once your user account has been set up, click on the Program that you wish to enrol in.
3. Enter the enrolment key issued to you by your company in the box provided. This will enrol you in the program and you can start right away.
4. For technical, administrative or academic support go to the right hand of the screen and click the ‘Student Support’ button to access the Help Desk.

Video Demonstrations for the enrolment process are available from https://www.pharm.utas.edu.au/tutorials/CEP.

How to Get Started - Non Affiliated Students

To get started, you will need to visit the UMORE iLearn Education homepage: https://www.pharm.utas.edu.au/iLearn/
1. Follow the ‘Is this your first time here?’ instructions to create a new user account.
2. Once your user account has been set up, email MedicinesAustralia.CEP@utas.edu.au with your username, contact details and mailing address and a request for Program enrolment (please specify which Program)
3. Your request will be processed within 24 hours and you will be notified by email. You will be invoiced within 7 days.

CEP Help Desk

Our Help Desk will be available from 9am - 5pm, Monday to Friday, and will accommodate all queries or concerns that you may have. So that we can streamline your query and best monitor the speed and accuracy of our response for quality assurance purposes, we would appreciate, where possible, your use of our online Help Desk, available once you are logged on to the UMORE website. Alternatively, phone 1300 305 228 or email MedicinesAustralia.CEP@utas.edu.au.
Key Dates

Semester 1
Enrolment Opens 01/02/2012
Study Period Commences 01/02/2012
Enrolment Closes 02/05/2012
Last Day of Assessment 08/06/2012
Semester Close 08/06/2012
Results & Certification 15/06/2012

Semester 2
Enrolment Opens 16/07/2012
Study Period Commences 16/07/2012
Enrolment Closes 17/10/2012
Last Day of Assessment 23/11/2012
Semester Close 23/11/2012
Results & Certification 30/11/2012

RPL Procedure
Recognition of Prior Learning (RPL) will automatically be granted to those students who have previously (and successfully) completed CEP programs but have not yet been awarded the CEP certificate of completion. Additionally, RPL for Program 3 Human Anatomy and Physiology, is also available to students who can demonstrate recent prior study, successfully completed at a tertiary level, in the area of human biology, physiology, anatomy or pathology. To apply for RPL for Program 3, students will need to upload evidence (e.g. an academic transcript) to the Recognition of Prior Learning screen, of the ‘Existing Record’ tab on the right hand side of the UMORE iLearn environment.

Further information on RPL is available in the Semester 1, 2012 Student Handbook.

Course Changes in 2012
Though UMORE aims to make the transition from one CEP provider to the next as smooth as possible, some change is inevitable. In 2012:

- Online examination assessments will no longer be subject to a 24 hour ‘lock-out’ period between module examinations.
- Provisional results for online examinations will be available to view immediately after completion.

Program Time Estimates and Numbering System
Please be advised that we have amended the Program numbering system to better reflect the pre-requisite relationship between Program 3 Human Anatomy and Physiology and Program 4 Introduction to Pharmacology. Changes are detailed below. In addition, the estimated hours of study required to complete each of the Medicines Australia CEP programs are provided below:

<table>
<thead>
<tr>
<th>Program title</th>
<th>Number of modules</th>
<th>Estimated hours to complete</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program 1 – The Medicines Australia Code of Conduct</td>
<td>6</td>
<td>16</td>
</tr>
<tr>
<td>Program 2 – The Pharmaceutical Industry</td>
<td>8</td>
<td>30</td>
</tr>
<tr>
<td>Program 3 – Human Anatomy and Physiology</td>
<td>5</td>
<td>25</td>
</tr>
<tr>
<td>Program 4 – Introduction to Pharmacology</td>
<td>5</td>
<td>18</td>
</tr>
<tr>
<td>Program 5 – Understanding Product Information</td>
<td>5</td>
<td>18</td>
</tr>
<tr>
<td>Program 6 – Understanding the Clinical Evidence</td>
<td>4</td>
<td>22</td>
</tr>
</tbody>
</table>
Introducing our Project Team

Program 1 Coordinator: Leanne Stafford
BPharm(Hons) MPS MSHP
PhD Candidate and Lecturer

After graduating from Curtin University with first class Honours in 1997, Leanne practiced in hospital and university-based roles in Western Australia and the UK until moving to Hobart in 2008 to undertake her PhD. She is currently in the final stages of being awarded a PhD in post-discharge warfarin management, and has been appointed as a Lecturer in Therapeutics and Pharmacy Practice. With her experience in undergraduate, postgraduate and adult education and background in hospital pharmacy (including a long-standing involvement with SHPA), Leanne is looking forward to cooperating further with industry members in the implementation, delivery and ongoing revision of the CEP.

Program 2 Coordinator: Mrs Josie Hughes
BPharm AACP
Clinical Research Pharmacist

Josie graduated from the Tasmanian School of Pharmacy in 2003 with a Bachelor of Pharmacy. Josie has been working in community pharmacy for 8 years, including 2 years in the UK. Josie now works as a Clinical Research Pharmacist at the University of Tasmania as well as working part-time in community pharmacy.

Program 3 Coordinator: Dr Luke Bereznicki
BPharm(Hons) PhD AACP MPS
Senior Lecturer in Pharmacy Practice

Luke graduated from the Tasmanian School of Pharmacy in 2002 with first class Honours and in 2007 was awarded a PhD in the quality use of anticoagulant medications. Luke is a Senior Lecturer in Pharmacy Practice, Honours Coordinator and Deputy Head of the Tasmanian School of Pharmacy. He was the 2008 Australian Young Pharmacist of the year and is a Board Director of the Pharmaceutical Society of Australia (PSA) and of the Australian Association of Consultant Pharmacy (AACP). Luke’s teaching and research is centred around the use of medications in the management of chronic disease, and he has a strong interest in the relationship in genetics and its influence on response to medications.

Program 4 Coordinator: Ms Lisa Stanton
BPharm(Hons)
Associate Lecturer

Lisa graduated with a Bachelor of Pharmacy with Honours from the University of Tasmania in 1991. After working as a Clinical Pharmacist at the Royal Hobart Hospital for 11 years, Lisa returned to the Tasmanian School of Pharmacy to lecture in Clinical Pharmacy. Lisa’s interests include oncology, neonatal intensive care and infectious diseases.

Program 5 Coordinator: Dr Ronald Castelino
BPharm MPharm PhD
Lecturer in Therapeutics and Pharmacy Practice

Ron graduated from Rajiv Gandhi University of Health Sciences, India in 2003. After graduation Ron worked as a clinical pharmacist in India for two years while pursuing his Master’s degree in Pharmacy. Ron completed his PhD from the University of Sydney in 2011. His PhD research included investigating suboptimal prescribing in older people and the impact of home medicines reviews by pharmacists. He is currently lecturing in Therapeutics and Pharmacy Practice at the University of Tasmania. His main research interests include: quality use of medicines in community and hospital settings, health services research, and evidence-based practice.

CEP Course Coordinator and Program 6 Coordinator: Prof Greg Peterson
BPharm(Hons) PhD MBA FSHP FACP MPS AACPA
Professor of Pharmacy and Head of School

Greg has taught with the University of Tasmania since 1987 and is currently the Head of School of the Tasmanian School of Pharmacy. Greg was awarded a personal Chair in Pharmacy at the University of Tasmania in 2000, on the basis of his research and teaching excellence. He is still a practicing pharmacist, accredited consultant pharmacist, and has until recently owned a large rural community pharmacy. In 2007 he was awarded the Australian Pharmacist of the Year.
CEP Project Manager: Ms Nelle Pittman  
BA(Hons)  
Research and Business Development Manager

Nelle graduated with Bachelor of Arts with first class honours in 2008 and is concurrently undertaking a Master Degree in Business (Entrepreneurship), alongside her role as Research and Business Development Manager at the School of Pharmacy. With nearing ten years of experience in management positions, both within the university and private industry, Nelle is looking forward to working closely with each of the Company Coordinators to ensure the highest quality outcomes for the continuing education of the pharmaceutical industry.

CEP Help Desk: Ms Kelli Lloyd  
Project Officer

Kelli recently relocated from Wagga Wagga, Charles Sturt University (CSU), to take up the position of Project Officer for the Medicines Australia CEP. Kelli will be managing the CEP Help Desk, and brings to this position a wealth of experience from her previous roles as Executive Assistant, and Admissions Officer at CSU. Kelli is committed to excellence in customer service and is excited to be joining the UMORE team.

CEP eSolutions Manager: Mr Peter Gee  
BPharm(Hons) Grad DipComp  
Academic Developer

Peter graduated from the Tasmanian School of Pharmacy with first class honours in 1993. Since graduating, Peter has worked in Hospital and Community Pharmacy both in England and Australia. Peter went on to complete a Graduate Diploma of Computing upon his return to Australia and is currently working both as a researcher for UMORE and as an academic staff member of the Pharmacy School. Peter has extensive experience in the use of Learning Management Systems (LMS) and distance education and will be responsible for the administration of the LMS for the CEP project.

Lead Software Developer: Dr Ivan Bindoff  
BComp(Hons) PhD  
Research Fellow

Ivan graduated from the University of Tasmania with a Bachelor of Computing (Honours) in 2006 and went on to complete his PhD in 2010. Ivan has previously taught a range of programming subjects, particularly Web Development, at University level, both locally in Tasmania as well as at the Zhejiang University of Technology, China. He began working with the School of Pharmacy in 2009, where he has been involved in a broad range of projects aimed at improving pharmacy practice from both within the pharmacy, and also the classroom, using advanced custom-built software solutions.